

In re Patent Application of:  
**LUE CHEE LIP ET AL.**  
Serial No. 09/988,907  
Confirmation No. 9214  
Filing Date: **NOVEMBER 20, 2001**

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#### REMARKS

Applicants would like to thank the Examiner for the thorough examination of the present application. The arguments supporting patentability of the claims are presented in detail below.

#### I. The Claimed Invention

The present invention, as recited in independent Claim 1, for example, is directed to a method for processing a visitor request over an intranet for a visitor visiting an organization. The method comprises using the intranet within the organization for filling-out a visitor request form, submitting the filled-out visitor request form over the intranet only within the organization, and creating a visitor database on the visitor based upon the filled-out visitor request form. The method further comprises transmitting a visitor approval request message via e-mail to at least one evaluator within the organization if approval is required. The visitor approval request message has a hyperlink to the filled-out visitor request form. An approval recommendation is submitted by the at least one evaluator via e-mail for updating the visitor database.

An advantage of the present invention is that the e-mail messages are easily transmitted and received over the intranet between employees within the same organization or company for processing the filled-out visitor request form. In addition, the hyperlinks embedded within the e-mail messages allow the evaluators - also within the same organization or company - to access the filled-out visitor

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request form to provide a user friendly and efficient method of distributing and validating the filled-out visitor request form only within the same organization or company.

Independent method Claim 12 is similar to independent method Claim 1 but further recites that the visitor database includes classification of the visitor as a regular visitor or a foreign visitor, and that a visitor badge is issued based upon a validated filled-out visitor request form.

Independent device Claim 21 is directed to an intranet for processing a visitor request form and is similar to amended independent method Claim 1.

Independent device Claim 32 is directed to a computer-readable medium and is similar to amended independent method Claim 1.

## **II. The Claims Are Supported By The Specification**

The Examiner has taken the position that the specification for the claim recitation of "submitting the filled-out visitor request form over the intranet only within the organization." The Applicants submit that the specification supports limiting processing of the visitor request form within the organization. Reference is directed to page 7, lines 3-15, which provides:

"A key component of the intranet **10** is an e-mail system and a web browser for implementing the VIS. The e-mail system may use normal internet e-mail addresses, except that it routes traffic within an organization so the e-mail need not travel

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outside the intranet **10**. Internal routers **13** and mail servers **15** send the mail to other corporation employees via the internet **10** if necessary. E-mail that travels to and from the internet **10** must go through the firewall. The VIS may also be implemented over the internet using an encrypted or secured connection. For instance, remote sites would then be able to upload information from the intranet server **12**." (Emphasis added).

Moreover, the specification also states that "the intranet offers access only to enrolled or authorized users." (page 7, lines 24-25). Enrolled or authorized users are personnel or employees that work within the organization. Accordingly, the Applicants submit that the claims are fully supported by the specification.

### **III. The Claims Are Patentable**

The Examiner rejected independent Claims independent Claims 1, 12, 21 and 32 over the Dietz et al. patent. In the Dietz et al. patent, a distributed computer network configuration aids an organization in managing engagements of non-employee workers who are supplied by a vendor. The organization maintains a computer system that is linked to a vendor's computer system. The vendor's computer system is separate from the organization's computer system, as best illustrated in FIG. 2 in the Dietz et al. patent.

The Examiner has taken the position that "engaging manager" and "work assignment approver" is limited to "within the organization." The Applicants respectfully submit that the Examiner has mischaracterized the Dietz et al. patent

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since the vendor receiving the initial work request is clearly not within the organization. If the vendor was considered to be within the organization, then the figures in the Dietz et al. patent would have shown it so.

As clearly illustrated in FIGS. 2 and 3 in Dietz et al., the vendor 230 is external the organization's LAN 205. Consequently, information is shared between the organization's computer system 218 and the vendor's computer system 230 via the WAN 225. Even though a database management system is provided within the organization's LAN 205 for accessing a database to create, modify, store and access non-employee workers, work assignments, time reports, and possibly electronic versions of employment agreements - the initial request for a non-employee worker is provided external the organization to the vendor via the WAN 225.

In particular, Dietz et al. discloses that the distributed computer network has various nodes for communicating and sharing information between the organization and one or more vendors. Reference is directed to column 5, lines 23-25 of Dietz et al. and to FIG. 2, which provides:

"The organization's LAN 205 may be linked via a wide area network (WAN) 225, such as the Internet, to a computer system 230 maintained by the vendor." (Emphasis added.)

Reference is also directed to column 2, lines 31-43 of Dietz et al., which provides:

"According to another aspect of the

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present invention, an engaging manager is responsible for requesting a non-employee worker who is suitable to fill a particular position. To find a suitable non-employee worker, the engaging manager may send an e-mail request to the vendor. Upon receipt of the e-mail request, the vendor may compile a list of all qualified and available non-employee workers. The engaging manager may then request a non-employee worker from the list and, via e-mail, seek the approval of a supervisor for engaging the non-employee worker."  
(Emphasis added.)

In other words, Dietz et al. discloses that a request for a visitor or non-employee worker is made by the organization over the Internet (i.e., external the organization's LAN) to the vendor supplying the visitor or non-employee. This is in sharp contrast to the claimed invention, where the visitor request form is filled-out and submitted over the intranet only within the organization.

In fact, the Dietz et al. patent teaches way from the claimed invention since the object of the invention is to fill a need within the organization by contacting a vendor outside the organization. This need is in terms of requesting a temporary employee, and has nothing to do with obtaining the proper authorization for a visitor to the organization. Moreover, the Dietz et al. patent fails to disclose the use of hyperlinks to the filled-out visitor request form associated with a visitor approval request message.

The Dietz et al. patent fails to teach or suggest transmitting and receiving e-mail messages over the intranet between employees within the same organization or company for

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processing the filled-out visitor request form. In addition, the Dietz et al. patent fails to teach or suggest the use of hyperlinks embedded within the e-mail messages for allowing the evaluators - also within the same organization or company - to access the filled-out visitor request form to provide a user friendly and efficient method of distributing and validating the filled-out visitor request form only within the same organization or company.

Accordingly, it is submitted that independent Claim 1 is patentable over Dietz et al. Independent Claims 12, 21 and 32 are similar to independent Claim 1. Therefore, it is submitted that these claims are also patentable over Dietz et al. In view of the patentability of the independent Claims 1, 12, 21 and 32, it is submitted that their dependent claims, which recite yet further distinguishing features of the invention, are also patentable. These dependent claims require no further discussion herein.

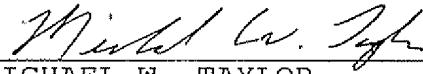
#### **IV. CONCLUSION**

In view of the arguments provided herein, it is submitted that all the claims are patentable. Accordingly, a Notice of Allowance is requested in due course. Should any minor informalities need to be addressed, the Examiner is encouraged to contact the undersigned attorney at the telephone number listed below.

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Respectfully submitted,



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